



العزام فسيليتي مانيجمنت  
Al Azam Facility Management

# COMPANY PROFILE

# 2022



FACILITY MANAGEMENT | HARD SERVICES | SOFT SERVICES



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## ABOUT **US**

AI Azam FM offer multiple services to a wide range of clients across numerous sectors. Directly employed cleaning, supervisory and management staff operate throughout our contract locations in premises such as offices, malls, movies, manufacturing and logistics facility, residential communities and other commercial properties.



# OUR VISION

We aim to make a positive impact through our innovations, our efficient operations, relationships, voluntary contributions and various other ways in which we engage with our business partners and society at large. We aim to provide solutions that are:



## INNOVATIVE

Provide innovative solutions in order to create maximum value and benefits beyond our contractual obligation.



## GREENER

Practical and scientific actions to help resolve the global challenges of energy production and conservation.



## COST-EFFECTIVE

Deliver services in the most cost-effective manner possible while still ensuring the highest standard of quality.



# OUR VALUE

Our people are at the frontline of our priority and together we created values that are built to outperform in our role in the Facilities Management Industry.

# OUR MISSION

We aim to make a positive impact through our innovations, our efficient operations, relationships, voluntary contributions and various other ways in which we engage with our business partners and society at large. We aim to provide solutions that are:



## HONESTY

Form honest, transparent, ethical relationships with our customers, sub-contractors, suppliers and colleagues.



## INITIATIVE

Dare to take initiative, suggest solutions and drive long-term value.



## TEAMWORK

Collaborate for success. Help each other perform, grow and develop. Empower, coach and train our people to be the best they can be.



## ENJOY WORK

While becoming the leading FM service provider in the region.



## SERVE WITH A SMILE

Keep our customers safe in a comfortable environment that enhances their life.



# OUR TEAM

Our management team is our core team and where innovation and solutions to improving our technical services is managed and encouraged.

**Mr. Noor** - Business Development Manager  
**Mr. Amjath** - Operation Manager



We have a strong team of experienced professionals with extensive skills in facilities management. As a passionate team, our quality of work shows our commitment to meeting and exceeding the expectations for every project we are involved in big or small. We have a winning combination of expertise, technical and industry knowledge, passion for excellence and commitment, which shines through in everything we do.

- Project manager
- Facility manager
- Foreman
- Civil works
- Skilled technician
- Safety officer

# OUR SERVICE

## HARD SERVICES

- Painting Services
- Electrical Maintenance
- Plumbing Maintenance
- Civil Maintenance
- Ac Maintenance



# SOFT SERVICES

## CLEANING

- Deep Cleaning
- Sofa Cleaning
- Carpet/ Rug Cleaning
- Mattress Cleaning
- Curtains Cleaning
- Duct Cleaning
- Facade Cleaning
- Water Tank Cleaning
- Swimming Pool Cleaning



## PEST CONTROL

- Cockroach Control
- Bed Bugs Control
- Fly & Mosquito control
- Rat & Mice control
- Bird & Pigeon control
- Anti Termite treatment
- Fogging treatment
- Snake control
- Disinfection treatment

## MARBLE POLISHING

- Repair & Crystallization



# WHY

## AL AZAM FACILITY MANAGEMENT

We are thankful for the many sectors, businesses and organisations who trust and rely on us to provide them with our wide range of facility management services that are integral to their success.

- We do and always aim to provide the technical and maintenance options that support your day to day business.
- We have a reliable and robust team operating throughout the UAE.
- Our innovative and unique Service Delivery Strategy means all of our clients get a 100% personalised and tailor-made service to meet their needs.
- Our no-obligation value-add services are what keeps our client retention very high.
- We provide round the clock, fast and efficient, hard and soft services with the highest standards.
- Efficient and dedicated responsive communication systems back all of Al Azam's services.
- With our service experience, we focus on delivering scalable, innovative, and value for money solutions in single, multiple and integrated models. Al Azam is a 'Safe Contractors'
- Al Azam is a 'Safe Contractors' and is ISO and OHSAS certified and our practices and insurances, enable us to work in the most challenging environments.
- We plan and look for every opportunity to prolong the lifeline of your property or investment.

## SUSTAINABILITY

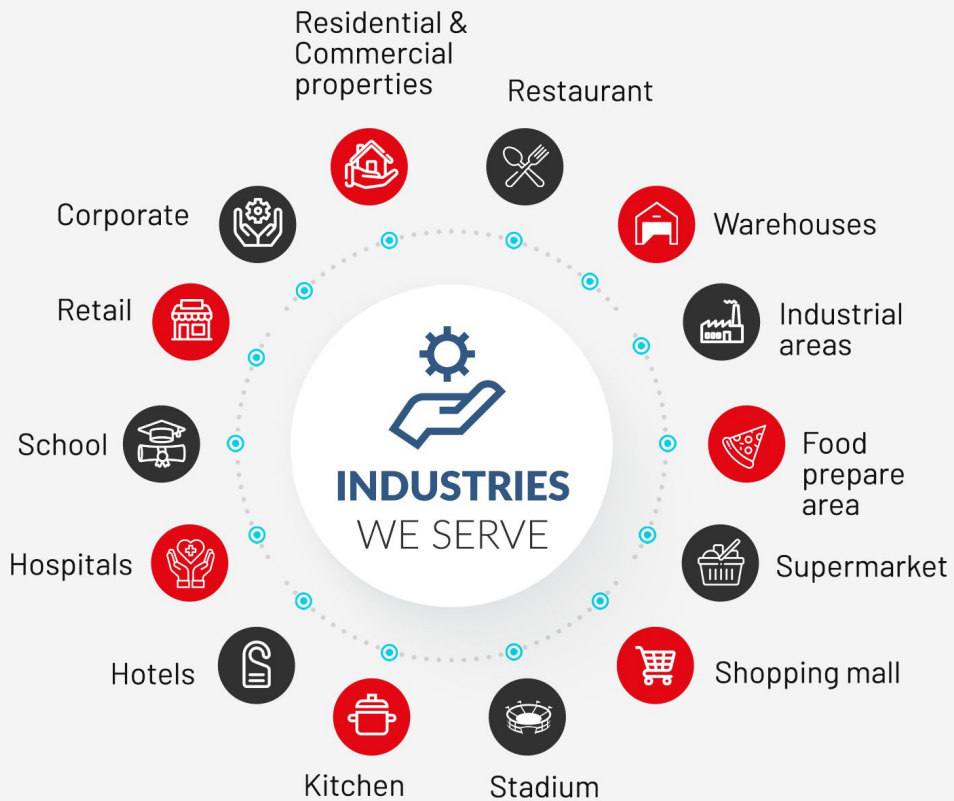
Our strength is in our people and their skills, and that is why training is at the core of our success. Our management conducts audits for skills and safety knowledge within the team while instilling the responsibility for sustainability in each of our team members.

We take pride in having a robust health and safety policy, state of the art machinery, tools and equipment. We also set reasonable yet challenging KPI's with a scoring system to ensure an exceptional quality of technical services for our clients and a happy and healthy team.



**Our Business aim of delivering buildings of excellent quality and value to our clients aligns with our sustainability priorities.**

- We deliver staff training and development.
- Our accident rates are low and we aim to become the Health and Safety leaders in the industry.
- We care for our clients and the environment; we look for opportunity to reduce water and energy at every property.



# OUR **APPROACH**

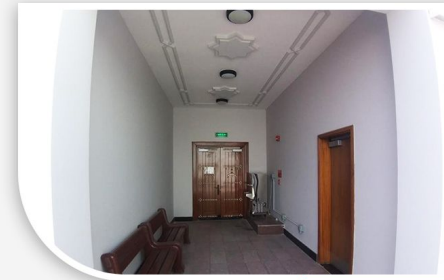
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**INSPECTION**  
 Through inspection of all problem areas & potential ones
- 
**IDENTIFICATION**  
 Detailed identification of existing pests species & conditions
- 
**DEVELOPMENT**  
 Developing customized treatment and prevention strategies & solutions
- 
**TREATMENT**  
 Utilization of optional and safe treatment of current pest issues & prevention
- 
**MONITORING**  
 Dedicated monitoring of problems to ensure safety. Cleanst & Compliance

# OUR PROJECTS



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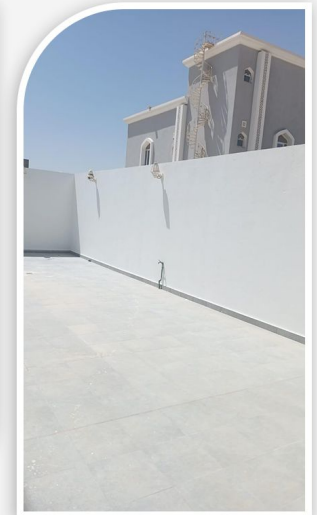
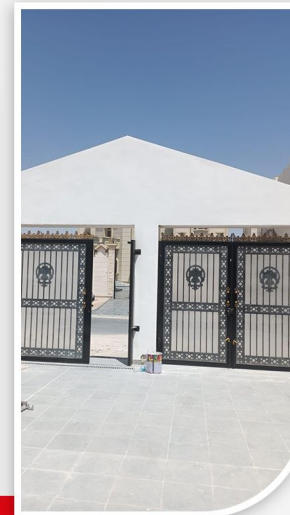
**DUHAIL STADIUM**



**DUHAIL MASJID**



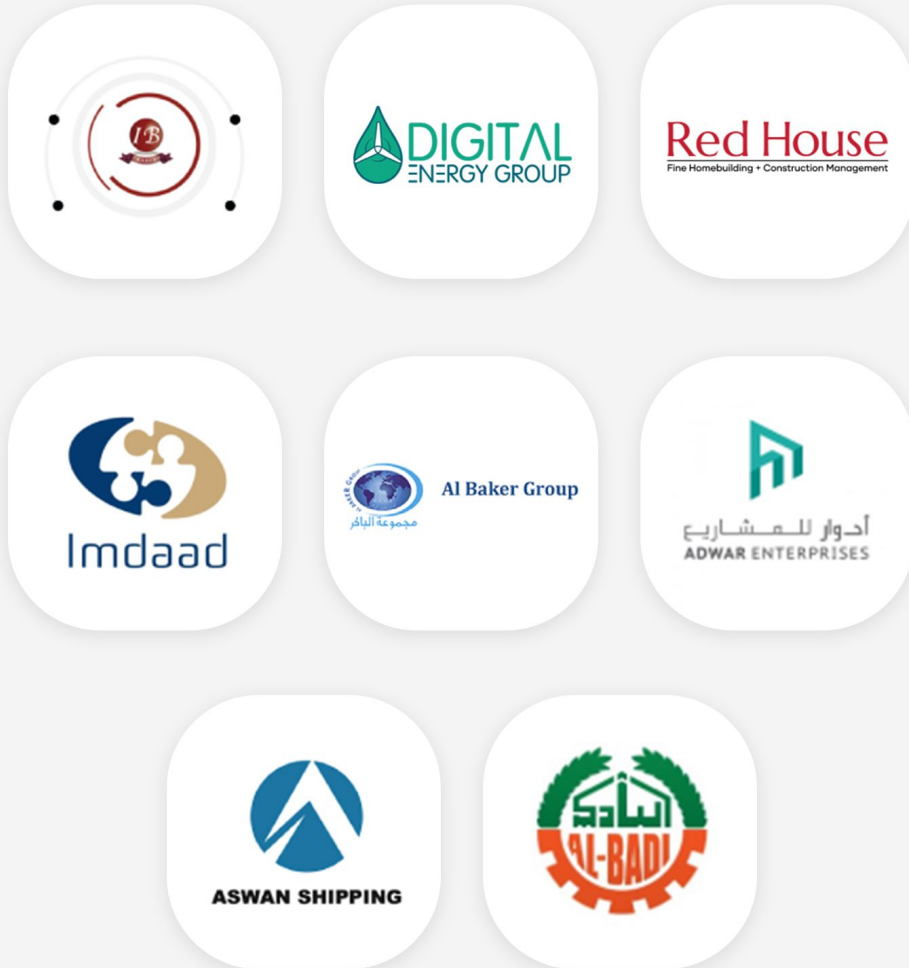
**AL AZIZIYA**



**RAWDAT AL HAMAMA**

# OUR CLIENTS

There are some of our partners and customers, who are very satisfied with our work. Do you want to be next one?



# ORGANISATION CHARTS

